



Hotel Rotes Haus Brugg AG  
Hauptstrasse 7  
CH-5200 Brugg  
+41 (0)56 441 54 44  
[info@roteshausbrugg.ch](mailto:info@roteshausbrugg.ch)  
[www.roteshausbrugg.ch](http://www.roteshausbrugg.ch)

## General terms and conditions:

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### **Check-in:**

Our reception is open from Monday to Friday from 10:00 – 12:00 a.m. and for check-in daily from 4:00 – 8:30 p.m. The rooms are ready for check-in from 4:00 p.m.

**Please let us know if you would like to check-in outside of our reception opening hours.**

### **Check-out:**

Untill 10:00 a.m. of the departure day

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### **Payment:**

Please pay your overnight stay upon arrival. All kind of credit- and debit cards are accepted.

If we exceptionally accept payment by bill, the bill is due immediately and payable within 10 days. A bill is considered accepted if we do not receive a complaint within 10 days of receipt of the bill.

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### **Cancellation policy:**

Find our cancellation policy attached as separate document as well as on our website:

[www.roteshausbrugg.ch](http://www.roteshausbrugg.ch). By confirming your reservation you accept the terms and conditions of our cancellation policy.

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### **Parking your car:**

The hotel has no private car park. There are many public car parks in the neighborhood (chargeable during the day).

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### **Data protection:**

We keep our guest data for five years in accordance with the legal requirements (registration form).

Any credit card details will be automatically deleted from all our systems no later than 14 days after departure.

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If you have any questions, do not hesitate to contact us.  
We are looking forward to your arrival in Brugg!